



# Primrose Awnings Full Cassette Manual & Electric Instructions

## Contents

### 2.5m - 3.5m Awnings

2 x Wall brackets  
1 x Winder handle  
1 x Template sticker

### 4.0m - 5.0m Awnings

3 x Wall brackets  
1 x Winder handle  
1 x Template sticker

### Suggested Tools

- Hammer drill
- 14mm masonry drill bit
- Chalk or pencil to mark
- Laser level or long spirit level
- Metric socket spanner set
- Adjustable spanner

### Optional Controls

(Depends which set was purchased)

#### Set A (Remote control kit)

2 x Remote hand-held zappers  
1 x Remote control receiver box  
1 x 5m electrical wire (3 core cable) to connect the remote receiver box to the mains

#### Set B (Indoor wall switch)

1 x Wall Switch  
1 x 1m electrical wire (3 core)  
1 x Connector block

#### Set C (Wind, sun, rain sensor)

2 x Remote hand-held zappers  
1 x Remote control receiver box  
1 x Wind, rain and sun sensor

## WARNING

More than three people will be required to lift the awning into place.

You may wish to consult a qualified electrician before installing the electrical parts of electrical awnings.

The awning and frame may be supplied with a plastic wrapper. This should be removed prior to use.

Plastic bags can be dangerous to children and babies. Keep out of the reach of babies and children to avoid the risk of suffocation.

\*\*The expansion bolts supplied are for reinforced concrete or brick walls.

The awnings may be installed on wooden walls if the wall is sufficiently strong. Use appropriate screw-threaded or coach bolts.

## STEP 1: Determine position on the wall and mark up

### Height of awning

The recommended height from the ground is 2.5m-3.5m. If you want to install lower than this, determine whether there is sufficient headroom when the awning is fully extended and that any doors can open.

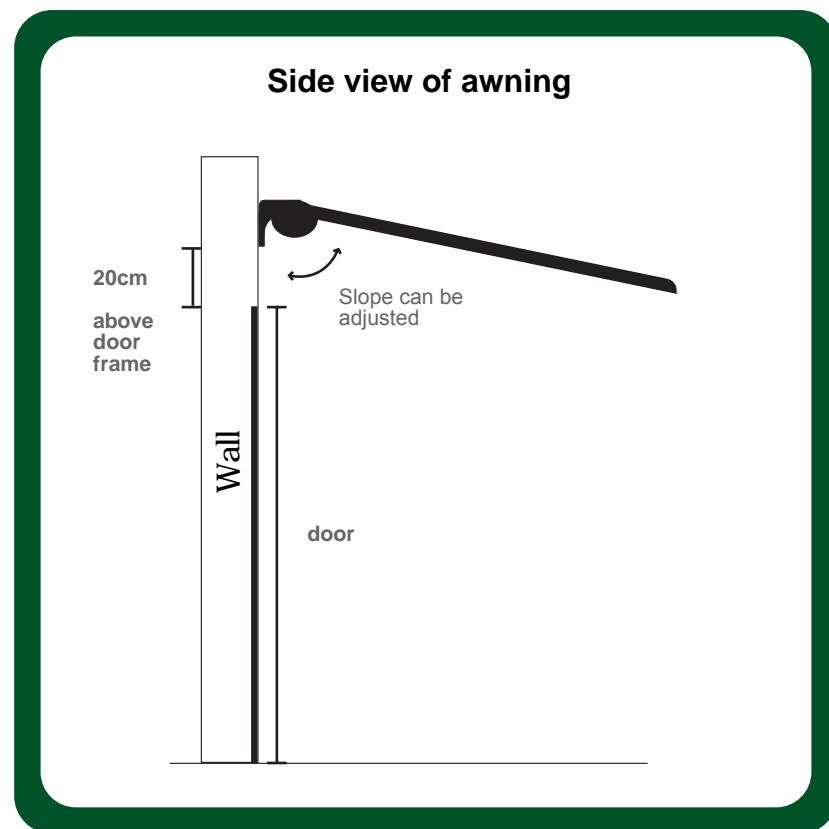
### Required headroom

- Allow 20cm above any door frame and check that when opened the door will not interfere with the awning.
- As a guideline, the awning has a drop of 30 cm (2m projection) to 45cm (2.5m projection) at a slope of 10 degrees below the horizontal.

The recommended slope is factory pre-set. This can be adjusted with a spanner any time after fitting: from almost horizontal to approx 10-30 degrees below the horizontal.

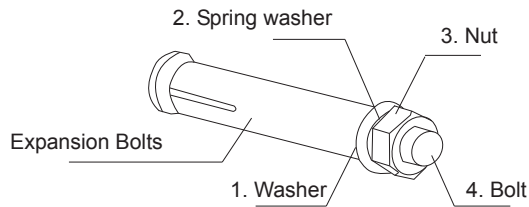
### Horizontal positioning of brackets:

Using laser, spirit level or other method, mark an accurate horizontal line at the required height. Fixing must be directly into brick or concrete. Mortar joints between the bricks or blocks will not be secure enough to bolt into.



## STEP 2: Drill holes

1. Attach the template with the same length of the awning onto a flat wall.
2. The template holes on the sticker show where to drill to fix the wall brackets.
3. Use a hammer-action electric drill with a 14mm bit.
4. Drill 90mm holes into brick or concrete wall in exact position chosen for wall brackets.
5. Insert an expansion bolt into the drilled hole.



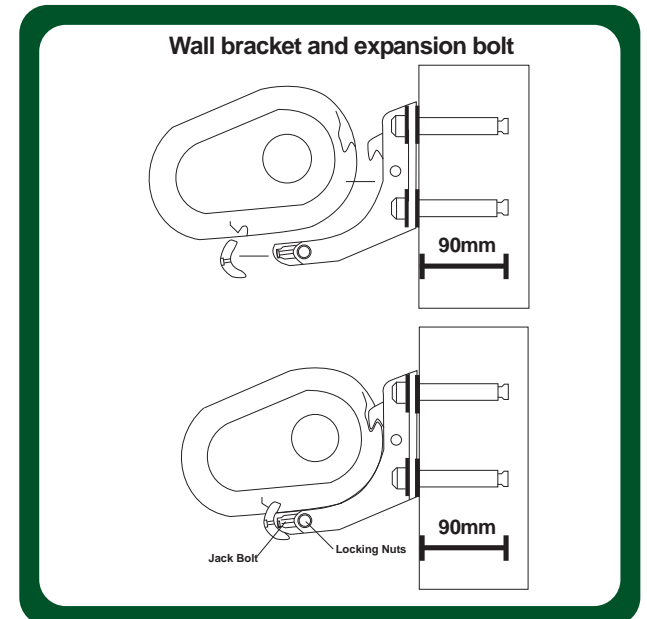
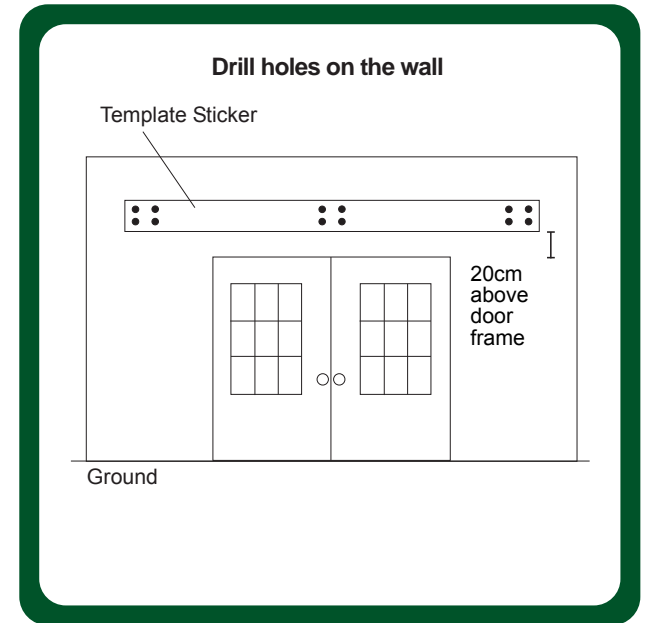
**Note:** □  
The expansion bolts must be □  
hammered completely into the wall □

The bolt must stick out of the wall in □  
order to attach the wall bracket. □

Before hammering expansion bolts into □  
holes, remove the nut and washer. □

## STEP 3: Attach the brackets

- Remove the nut and one of the washers from the expansion bolts that are now on the walls.
- Fit bracket into place over wall bolt. Replace the washer and nut then tighten with a socket spanner.
- Ensure the bracket is tight against wall before fitting the awning as the weight of the awning could pull the brackets out of the wall.



## STEP 4: Fitting the awning

### Please note:

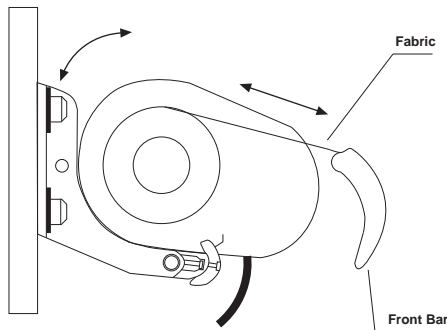
Because the awning is very heavy, more than three people will be required to lift the awning into place. Scaffold towers will be required for installing 3m-5m awnings.

Lift both ends of the awning unit until the torsion bar slides into the wall brackets. Ensure the fabric is feeding from the top- see diagram below.

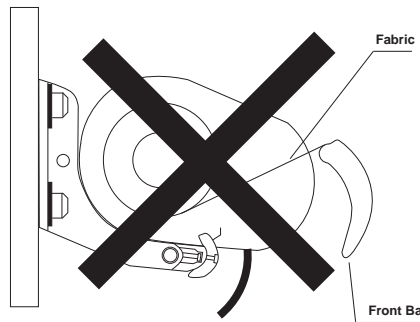
Fix the retaining bolts through the wall brackets to secure the awning unit in place. Fit the nut onto the bolt and tighten.

Check that both the wall bracket and the retaining bolts are tightened securely.

**Note: Ensure the fabric is feeding from the top as shown in figure below.**



Correct installation



Incorrect installation

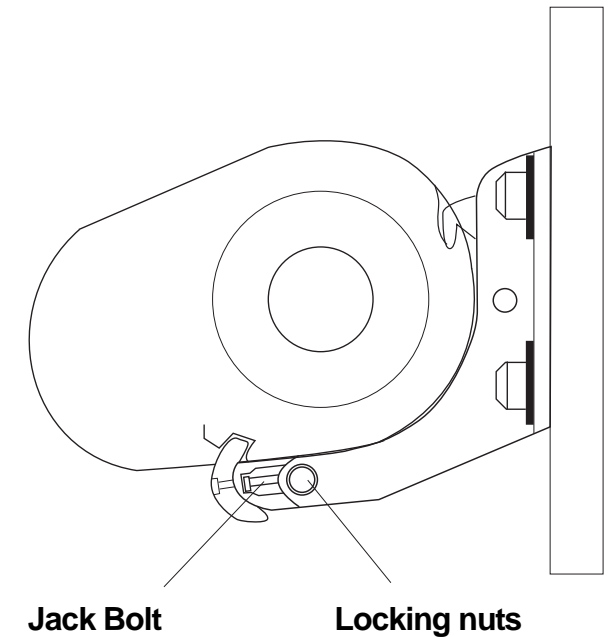


## Levelling the front bar

When fully opened, the front bar should be level. If not, adjust as follows:

### Instruction for the front side leveling

1. Loosen the locking nuts.
2. Turn the jack bolt
3. Adjust the arm until the front side is level.
4. Tighten the locking nuts.



## STEP 5: Wiring the electrics (THIS STEP APPLIES TO ELECTRIC AWNINGS ONLY)

Our awnings can either be fitted with a plug or wired into the mains socket. If you choose to wire into the mains you should consult a qualified electrician. The following summarises how the wiring works for the remote control kit and also the indoor wall switch.

**If you've purchased a wind, sun and rain sensor please refer to the instructions included with the sensor and disregard the illustrations on the right.**

### A. Remote control kit:

Electrical components:

- 2 x Handheld zappers
- 1 x Receiver box
- 1 x 5m electrical wire (3 core) to connect the receiver box to the mains

The remote control receiver box should be positioned indoors or within a waterproof box.

1. Connect the 4 core cable from the awning to the main receiver box (LREN)
2. Connect the 3 core cable (Mains) to the receiver box (LNE). The 3 core cable from the remote receiver box can now be wired into a standard 13 Amp plug and then plugged in to an existing socket. You can also wire directly into the mains, complying with any relevant regulations. If you are unsure of these regulations, we recommend you consult a qualified electrician.

Please refer to figures 1 and 2.

### Programming remote control zappers:

Normally, the zappers will be preset in the factory. This will mean that you can simply press the buttons to activate the awning. If this is not the case, perform the following procedure to program the zappers:

Press down and hold the learning key. The green light will start to flash, while the light flashes press "UP/Open" button on the zapper. Setup is now complete.

Figure 1

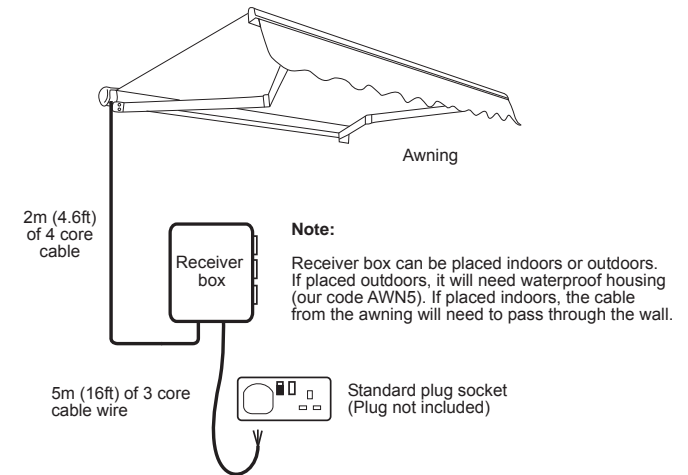
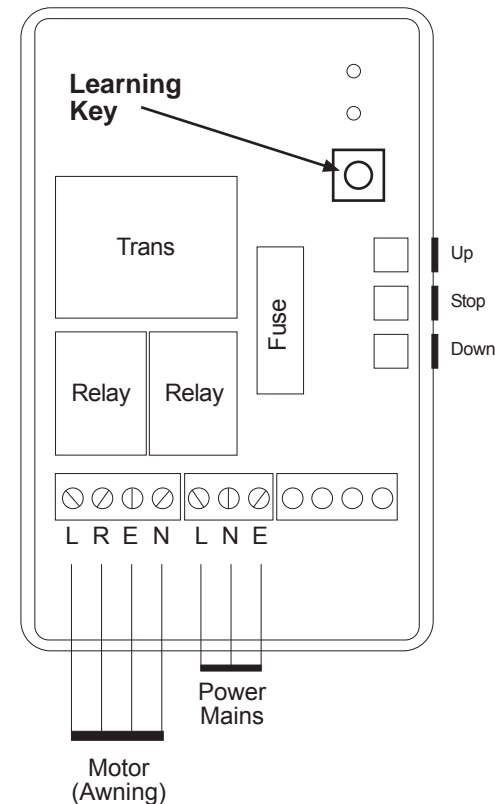


Figure 2



### Connections:

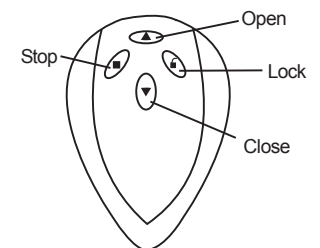
#### Motor (Awning) wires:

- L= Direction #1 □ (Brown)
- R= Direction #2 □ (Black)
- E= Earth □ (Green & Yellow)
- N= Neutral □ (Blue)

#### Power Mains:

- L= AC Live □ (Brown)
- R= AC Neutral □ (Blue)
- E= AC Earth □ (Green & Yellow)

#### Remote Control:



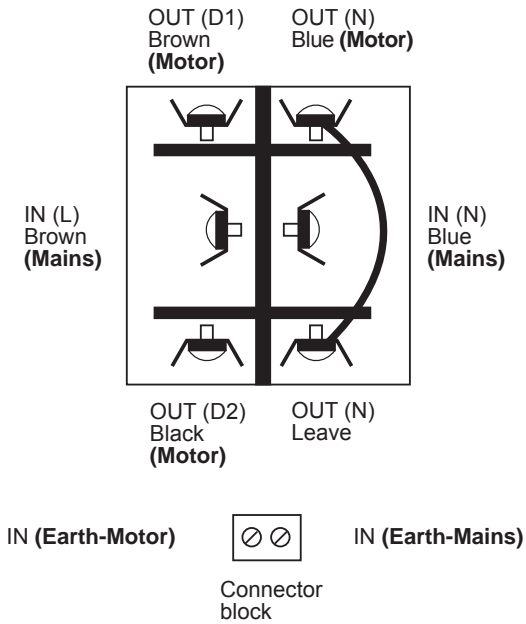
## B. Indoor wall switch:

Electrical components:

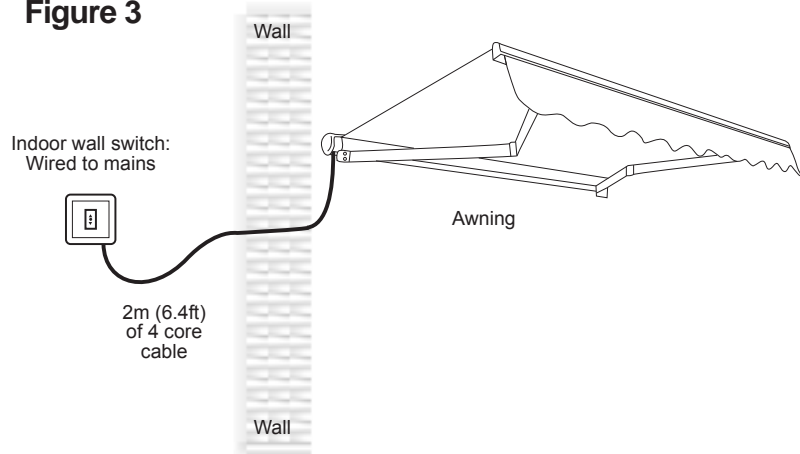
- 1 x Wall switch
- 1 x Connector block

Your awning will have approx **2 metres** of **4 core cable**. The cable contains two separate circuits- one circuit for projecting the awning and one for retracting.

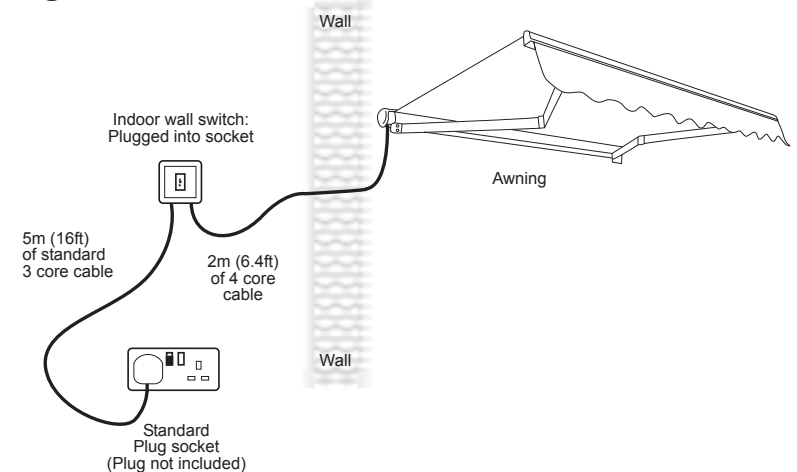
The **4 core cable** from the awning must be connected to the wall switch. Then run a standard mains cable (3 core cable) from the wall switch. Please refer to Fig. 3 or alternatively you can run it off in the mains, see Fig.4.



**Figure 3**



**Figure 4**



## STEP 7: Can I control how far out the awning opens?

### Manual awnings

With the manual awnings, you can control the position of the awning by simply winding out as far you want to go. The awning will hold at whichever position you wind to.

### Electric awnings

The electric awning will stop automatically at the pre-set maximum extension. It will also stop automatically when fully retracted. If you wish, you can position the awning at any point between maximum extension and fully retracted by pressing the stop button while the awning is extending or retracting.

### Adjusting the pre-set maximum extension and fully-retracted positions.

On the left hand end of the rotating barrel, inside the cassette are two small hexagonal bolts marked by directional plus and minus signs. Rotate these bolts gently with a hexagonal key (Green Allen key provided) to change the maximum extension and full-retraction points. (Underneath the cassette, left hand side is a small hole which controls the retraction point)

**Always make sure you count the amount of turns while adjusting, just in case you want to go back to the original setting.**

1. Fully-retracted point: Take care not to set this to over-retract otherwise the awning may be damaged. Rotating towards the negative will reduce the amount that the awning retracts.

If you wish to set the awning so that it retracts further, we recommend that you fully retract the awning with the current setting allowing the motor to turn off automatically. Then turn the hexagonal key and one quarter turn at a time towards the positive. This should cause the front bar automatically to move in a small amount to the new setting, enabling you to fine tune without risking damage to the awning due to over retraction.

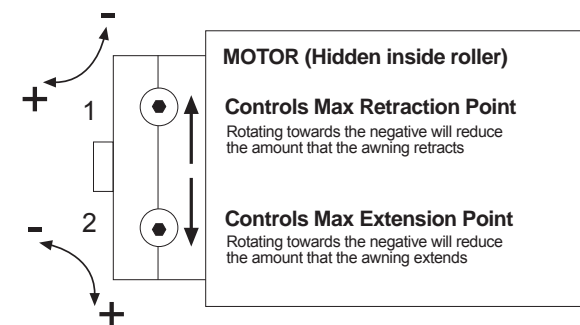
2. Fully-projected point: Rotating towards the negative will reduce the amount the awning extends.

## General Care & Precautions

The awnings are constructed from weather resistant powder-coated metal and hard-wearing polyester fabric, and are designed to give many years of service. Stains and bird droppings etc. can easily be washed or sponged away, and should not be left for prolonged periods. The awning should always be retracted in severe weather conditions.

## Guarantee

This awning is guaranteed against faulty parts and workmanship for one year from the date of delivery. Faulty parts will be replaced or exchanged within that period. The guarantee covers domestic use only.



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